

Equality and Inclusion in Hospitality, Inc. in partnership with the San Francisco Hotel/Restaurant, Labor/Management Fund is proud to announce its Spring 2024 Hospitality Initiative Training Program.



Are you a **Bay Area Resident** or **Local 2 member** who's **interested in working in a unionized San Francisco Hotel**?

Are you a **“people person”** interested in a **career path with great benefits**?

Do you **value excellent customer service**?

Are you interested in participating in a **training program with an excellent track record in placing its graduates** and provides a modest **stipend** to participants who complete the program milestones?

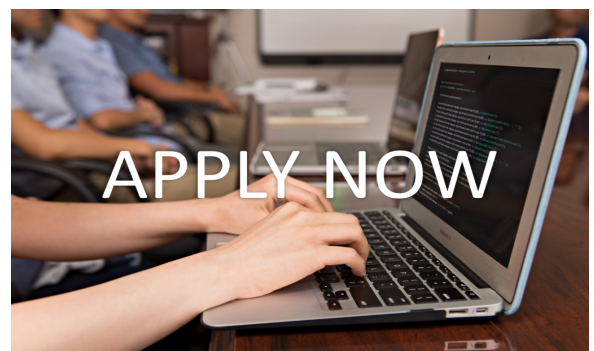
1. Program Requirements Include:

- Must have a high school diploma or/equivalent.
- Must have and maintain a working telephone.
- Must have email address and be willing to check it daily.
- Ability to pass a literacy assessment.
- Ability to pass drug screening.
- Be willing to be honest about any criminal history.
- Must be willing and able to attend weekly trainings for 6 weeks.
- Must be willing and able to work a flexible schedule.
- Must be customer service orientated.
- Must be willing and able to conduct weekly on-line job searches.
- Must be willing and able to complete all class assignments in a timely manner; and
- Must be willing and able to work with program coaches and mentors on a regular basis for the first year.

NOTE: Our program meets for 13 days over the course of 8 weeks.

2. How To Be Considered for the Program:

- Go to **www.eihi.org**.
- Click on **“Apply Now”** on the webpage.
- **Submit** your Hospitality Initiative Application.
 - **Within 72 hours** of your application submission, an email invitation to an orientation will be issued.
 - Upon receipt of invitation, **reply** to email confirming your orientation attendance.
 - Orientation may last between 4-6 hours depending on number of participants.
 - Additional details to be provided in follow-up email once your attendance is confirmed.



We look forward to meeting you at an upcoming Orientation!



Who We Are and Our Purpose:

Founded in 2012, Equality and Inclusion in Hospitality (EIHI) assists African Americans with securing employment in the SF Bay Area Unionized Hospitality Industry.

EIHI'S Hospitality Initiative Commitments:

- Collaborate with EIHI's Hospitality Initiative Union Partners to identify their members who are interested in upgrading their skills to increase their self-sufficiency by securing employment in the hospitality industry.
- Collaborate with EIHI's Hospitality Initiative Hospitality Partners to establish and maintain an understanding of specific employer hiring needs and brand-specific expectations.
- Recruit, screen, and prepare job seekers for successful careers in the SF Bay Area Hospitality Industry
- Fulfill hiring needs of EIHI's Hospitality Initiative's Unionized Hospitality Partners with qualified candidates who have a passion for service.

EIHI Services:

EIHI offers a broad range of services and training to job seekers which are responsive to the workforce development needs of its Hospitality Partners. Services and training include:

- Program Orientation
- Assessment and Selection
- Introduction to Hospitality
- Communication Skills
- Team Building Skills
- Customer Service
- Conflict Resolution
- Labor Relations & Employment Rights
- Job Readiness Training (i.e., resume development & interviewing skills)
- Paid Internship (up to 100 hrs.)
- Employment and Retention related supportive services

Union Partner: UNITE HERE Local 2

Event Catering & Hospitality Service Partner(s): Oracle Ballpark & Chase Center Concessionaires

SF Hotel Partners (shortlist):

Clift Hotel; Fairmont Hotel; Hilton Hotels; Hyatt Hotels; InterContinental Hotel Group; Marriott Hotels; Omni Hotel, Beacon Grand Hotel; and the Four Seasons Hotel.

Need to Contact us with Questions or Feedback?

Email: contact@eihi.org

Website: www.eihi.org