

Equality and Inclusion in Hospitality, Inc. in partnership with the San Francisco Hotel/Restaurant, Labor/Management Fund is proud to announce its Spring 2024 Hospitality Initiative Training Program.



Are you a **Bay Area Resident or Local 2 member** who's interested in working in a unionized San Francisco Hotel?

Are you a “people person” interested in a **career path with great benefits?**

Do you **value excellent customer service?**

Are you interested in participating in a **training program with an excellent track record in placing its graduates** and provides a modest stipend to participants who complete the program milestones?

#### 1. Program Requirements Include:

- Must have a high school diploma or/equivalent.
- Must have and maintain a working telephone.
- Must have email address and be willing to check it daily.
- Ability to pass a literacy assessment.
- Ability to pass drug screening.
- Be willing to be honest about any criminal history.
- Must be willing and able to attend weekly trainings for 6 weeks.
- Must be willing and able to work a flexible schedule.
- Must be customer service orientated.
- Must be willing and able to conduct weekly on-line job searches.
- Must be willing and able to complete all class assignments in a timely manner; and
- Must be willing and able to work with program coaches and mentors on a regular basis for the first year.

**NOTE:** Our program meets for 13 days over the course of 8 weeks.

#### 2. How To Be Considered for the Program:

- Go to [www.eihi.org](http://www.eihi.org).
- Click on “**Apply Now**” on the webpage.
- **Submit** your Hospitality Initiative Application.
  - **Within 72 hours** of your application submission, an email invitation to an orientation will be issued.
  - Upon receipt of invitation, **reply** to email confirming your orientation attendance.
  - Orientation may last between 4-6 hours depending on number of participants.
  - Additional details to be provided in follow-up email once your attendance is confirmed.



We look forward to meeting you at an upcoming Orientation!



## **Who We Are and Our Purpose:**

Founded in 2012, Equality and Inclusion in Hospitality (EIHI) assists African Americans with securing employment in the SF Bay Area Unionized Hospitality Industry.

## **EIHI'S Hospitality Initiative Commitments:**

- Collaborate with EIHI's Hospitality Initiative Union Partners to identify their members who are interested in upgrading their skills to increase their self-sufficiency by securing employment in the hospitality industry.
- Collaborate with EIHI's Hospitality Initiative Hospitality Partners to establish and maintain an understanding of specific employer hiring needs and brand-specific expectations.
- Recruit, screen, and prepare job seekers for successful careers in the SF Bay Area Hospitality Industry
- Fulfill hiring needs of EIHI's Hospitality Initiative's Unionized Hospitality Partners with qualified candidates who have a passion for service.

## **EIHI Services:**

EIHI offers a broad range of services and training to job seekers which are responsive to the workforce development needs of its Hospitality Partners. Services and training include:

- Program Orientation
- Assessment and Selection
- Introduction to Hospitality
- Communication Skills
- Team Building Skills
- Customer Service
- Conflict Resolution
- Labor Relations & Employment Rights
- Job Readiness Training (i.e., resume development & interviewing skills)
- Paid Internship (up to 100 hrs.)
- Employment and Retention related supportive services

**Union Partner:** UNITE HERE Local 2

**Event Catering & Hospitality Service Partner(s):** Oracle Ballpark & Chase Center Concessionaires

## **SF Hotel Partners (shortlist):**

Clift Hotel; Fairmont Hotel; Hilton Hotels; Hyatt Hotels; InterContinental Hotel Group; Marriott Hotels; Omni Hotel, Beacon Grand Hotel; and the Four Seasons Hotel.

## **Need to Contact us with Questions or Feedback?**

**Email:** [contact@eih.org](mailto:contact@eih.org)

**Website:** [www.eih.org](http://www.eih.org)